



Non-Biometric Authentication Setup Form

Please send filled form to NHIA District Office. Use the attached infograph as a guide.

In case of any challenges, please contact your NHIS District Office or send email to registerno@nhia.gov.gh

Alternately, contact the NHIS call centre on 054-4446-447/030-2746-447 or short code 6447 on MTN and Vodafone networks.

SECTION A: HEALTH PROVIDER DETAILS

| | |
|---|--|
| Health Provider Name | |
| Ownership | |
| Facility Type | |
| Submission Centre (District office or CPC) | |
| Region | |
| District Office | |
| Head of Facility | |
| Contact (Phone Number) | |
| Contact (Email ID) | |
| Average number of claims submitted per month | |
| Number of entry points for NHIS members | |

Please indicate which options health facility will use for authentication

SECTION B: AUTHENTICATION OPTIONS

| Non Biometric Authentication Options | Tick device type facility will deploy | No. of devices facility will deploy |
|---|---------------------------------------|-------------------------------------|
| Feature Phone (Yam Phone) | <input type="checkbox"/> | |
| Smart Phone (Android) | <input type="checkbox"/> | |
| Desktop Computer (with USB Dongle) | <input type="checkbox"/> | |
| Desktop Computer (with internet access) | <input type="checkbox"/> | |
| HMIS-based (Direct Integration) | <input type="checkbox"/> | N/A |

SECTION C: PHONE NUMBERS

Where feature phones and USB dongles will be used, provide the phone numbers here according to number of entry points:

| Phone Numbers | |
|---------------|-----|
| 1. | 6. |
| 2. | 7. |
| 3. | 8. |
| 4. | 9. |
| 5. | 10. |

Administrator Name:..... **Administrator Signature:**

Date:.....

OFFICE USE ONLY:

| | |
|-------------------------|----------------------|
| HP NO.: | HP NAME: |
| HP LOCATION: | |
| OFFICE STAMP: | PROCESSED BY: |
| | |
| | DATE: |
| DISTRICT OFFICE: | |



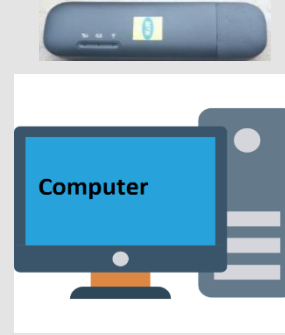
Feature Phone (Yam Phone)

NHIS membership can be validated using basic feature phones a.k.a. 'Yam Phones' by dialing *842# and choosing option 1 'Generate Claim Code' from the USSD menu. Requests can be generated from phone numbers registered with NHIA



Smart Phone (Android)

NHIS membership can be validated by downloading an authentication application from the Android App Store (Play Store) on a basic Android Smart Phone. Each healthcare facility opting for this will need a login ID and password to use the service



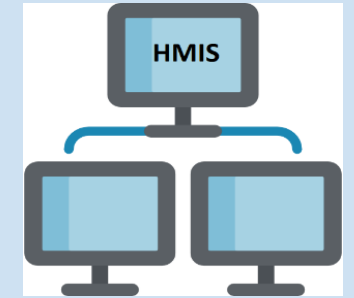
Desktop Computer (with USB Dongle)

NHIS membership can be validated by plugging a USB Modem (Dongle) with a Desktop Computer. Healthcare facilities can then dial *842# from their computer and choose option 1 'Generate Claim Code' from the USSD Menu.



Desktop Computer (Web Portal)

NHIS membership can be validated by going to a page on the NHIS website and entering the membership number. Healthcare facilities will need a login ID and password and a desktop computer with an internet connection to use this service



HMIS Based (Direct Integration)

The NHIS non-biometric authentication service has been integrated with various HMIS systems viz. Lightwave, Infotech and CASP. Healthcare facilities using these HMIS systems are requested to contact their HMIS providers for requisite installation